



QENTINEL SERVICES



We believe that software quality is quality of life. Information Technology systems are an increasingly essential part of our society, ensuring smooth daily living.

Qentinel is the leading Finnish provider of independent software testing and quality assurance services. Our customers are companies and organizations who develop or utilise software and IT systems, and for whom quality is a major factor in their success.

Our mission is to improve the profitability of our customers' information systems and to minimise the risks involved in IT systems. We test, measure, and improve the quality of IT systems, implementation projects, and business processes.

SERVICES TO ENSURE SUCCESSFUL IT SYSTEMS

Qentinel's services are

- Successful Acquisition is for organizations planning to acquire an IT system and who are interested in ensuring a successful implementation project and system deployment.
- Quality Product is for organizations that develop IT systems. The service improves the quality of the end product and the productivity of its implementation process.
- Testing as a Service is a flexible, fixed-price outsourced testing service, tailored to each customer's needs and desired end results.

As a forerunner of quality assurance, Qentinel masters the necessary special expertise, the latest information, and the best practices. Qentinel's suites of services are tailored for each customer.

SUCCESSFUL ACQUISITION

Successful Acquisition is a comprehensive quality assurance service that focuses on realizing all planned benefits throughout the lifecycle of an IT system. With this service, we ensure that our customer's IT system project is carried out successfully and with high operational quality from definition to implementation and maintenance. With the help of Successful Acquisition, your company will acquire a quality IT system that meets the goals and needs of your business.

Your company will get the best possible results in its IT system acquisition projects when quality assurance concerns are taken into consideration from the very beginning - when the objectives and requirements of the project are defined. This ensures the testability of the requirements and the measurability of project quality and progress. These are the foundation of efficient project monitoring and steering activities.





In the acquisition project, Qentinel acts as an impartial "construction inspector". Our impartiality is a clear benefit especially in projects where an IT system is built by multiple system providers together. Through clear, measurable selection criteria and provider scoring system, Qentinel's service ensures that the best provider or providers are chosen for the project. Simultaneously, prerequisites and methods for monitoring the work of the chosen provider during the project are created.

QUALITY PRODUCT

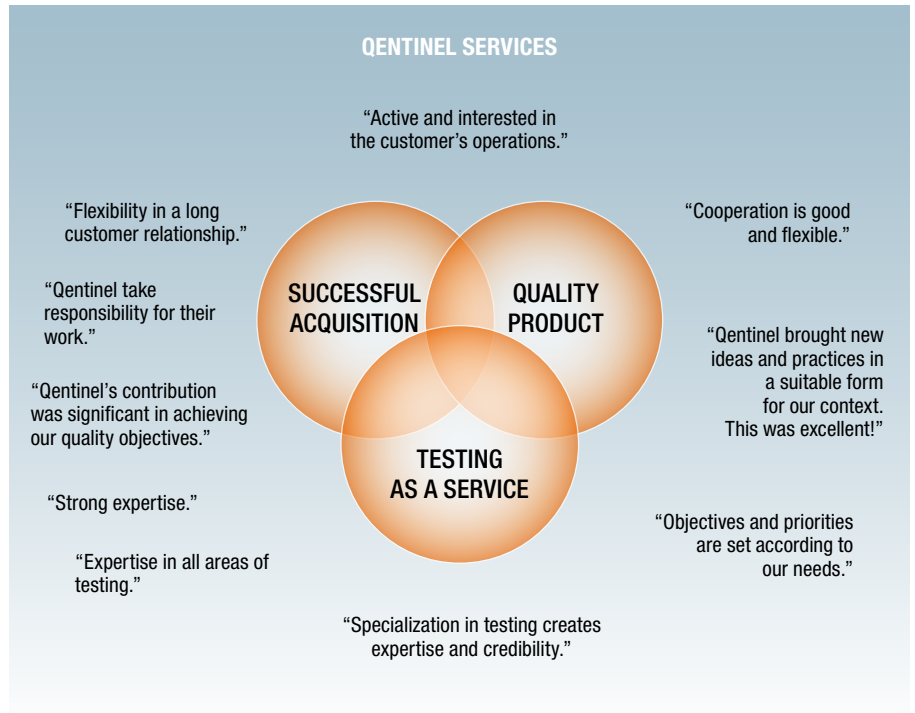
Quality Product is Qentinel's service for companies and organizations that develop software products or where software plays an important role in the company's services and products, such as in industrial products. The aim of the service is to improve the quality and productivity of product development activities.

With the help of Qentinel's professional quality assurance and testing services, the customer's organisation and its operations are developed and optimised. The customer can outsource all of its testing to Qentinel, or only to the extent she requires. During Qentinel's testing activities, product development quality data is documented for future use in the organization, leading to continuous improvement during and after a testing project.

Qentinel's service guarantees the customer a quality end product and a successful delivery. In practice, this means a product that fulfils its requirements, is delivered on time, and has suitable change and configuration management practices established for it. Thanks to Qentinel's service, the company's productivity and production quality improve and software maintenance becomes more efficient. These lead to growth in both competitiveness and profitability in customer deliveries

TESTING AS A SERVICE

Testing as a Service is built for organizations that need testing frequently, but with varying resource



needs. The service covers all of the customer's testing operations or only agreed parts of testing.

Our customer pays for the service according to a mutually agreed service level and response times, as well as according to the amount of services used. Often-repeated tasks are bundled into fixed-price entities in a specified format, allowing for easy cost anticipation. The service is monitored with mutually accepted targets and measured through agreed expected results and other measures. Through experience, the procedures and cooperation methods are continuously developed and optimized through the whole service and in every project.

In Testing as a Service, Qentinel assigns a service manager to serve as the customer's contact person. The customer sets the objectives of the service and based on them, the service manager adjusts the size of the team producing the service.

CONTACT US!

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